

Sports Classes - Online Registration & Booking Instructions

The following document provides customers with step-by-step instructions on how to book a sports class online. There are three key steps as broken down below:

Step 1 - Register child on Join At Home

Firstly, please register **your child's** details on JoinAtHome (even if you are an existing Oriam gym member) via <http://oriam-online/JoinAtHome/MemberRegistration.aspx?refresh=636204308982612448>. Once you have filled in basic details please follow the following instructions:

Click 'sports programme' and then 'next'

Join Online

Membership types

Select an option below and click 'Next'

- Community Annual
- Community Direct Debit
- Corporate Annual
- Corporate Direct Debit
- Sports Programme
- Staff Annual
- Staff Direct Debit
- Student Membership
- Student S.U Subscription

Back Next

Click 'junior sports programme' and then 'next'

Join Online

Select your membership

Please select a membership below and click 'Next':

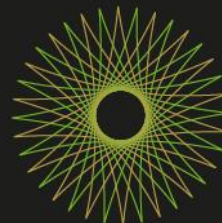
Select	Membership type	Start-up fee	Price	Membership term
<input checked="" type="radio"/>	Junior Sports Programme	£0.00	£0.00 per 12 month(s)	

Back Next

Oriam

Scotland's Sports Performance
Centre, Heriot-Watt University,
Edinburgh EH14 4AS

Telephone: 0131 451 8400
Email: info@oriam.hw.ac.uk
Web: oriamscotland.com



Join Online

Your membership start date and payment

Your membership will start on 18 January 2017. Depending on which membership you have chosen we may need to take a pro rata payment today to cover your membership for the rest of this month – and possibly next month.

Pay now

Payment method:	Card
Start-up fee:	£0.00
Membership fee:	£0.00
Total to pay now:	£0.00

Review and click 'next'

Back

Next

Join Online

Add or amend your personal details

Name: Chris Sellar

* Gender: Female Male

* Title

* Date of birth
18 February 2010

Address

House No Postcode

Address 1

Address 2

Address 3

* County

* Postcode

* Email

* Main phone
 Home

Secondary phone
 Mobile

Other

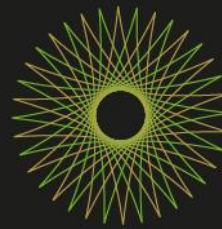
* How Did You Hear About Us
Leaflet

Fill in all your child's details here and click 'next'

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Join Online

Confirm your details

Please check all the details and then click 'PAY AND FINISH' below.

Membership details

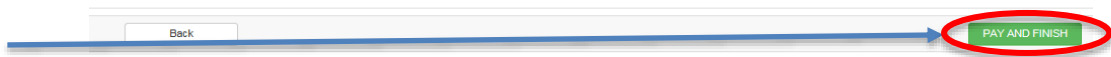
Site: Oriam
Subscription type: Junior Sports Programme
Start date: 19 January 2017

Personal details


Name: [REDACTED]
Title: Mr
Gender: Male
Date of birth: 24 January 2010
Email: [REDACTED]
Phone (home): [REDACTED]
Phone (mobile): [REDACTED]
Address: [REDACTED]
How Did You Hear About Us: Leaflet



Review and
click 'pay
and finish'



On successfully registering your child on Join At Home, you will have received the below email from noreply@hw.ac.uk with a link to access your 4-digit pin.

 noreply@hw.ac.uk
Yesterday, 17:42
You

This sender failed our fraud detection checks and may not be who they appear to be.

*** This is an automated email message. Please do not reply to this email address ***

Member ID: [REDACTED]

Dear [REDACTED]

Thank you for registering with Heriot-Watt Services Ltd. To book online for classes, courses and other activities you must have a PIN in addition to your Member ID above.

How to get your PIN

To get your PIN please click on this link and enter your Member ID. Your PIN will then be emailed to you.

Click link
here

<http://oriam-online/JoinAtHome/PINPassword.aspx?mode=new&linkId=RbAIDqFjHqIt686900>

Book activities online

Once you have both your PIN and Member ID you can book online here:

<https://oriam-online.hw.ac.uk/connect>

Alternatively you can phone your centre at Oriam to book.
Please quote your Member ID when you do this.

We look forward to seeing you soon.

Best regards

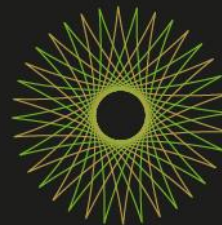
Heriot-Watt Services Ltd

You will now have an email with your Connect pin. If there is an error after clicking this link, please do the following:

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Join Online

Click
'retrieve
pin'

Sorry, there has been a problem with this reset link. Please click below to request a new link.

Request New Link

Join Online

Add in
email
address

Forgotten your PIN?

Please enter your Email Address

You will then be sent details of how to obtain a new pin. These details will be sent to the email address registered with your account.

Email Address

Add
security
code

6 5 2 8 1

For security reasons please enter the numbers shown above

Click
request pin

Request PIN

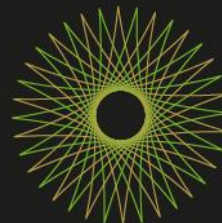
An automated pin will now be sent to your email address.

You have now registered your child please complete step 2 below to book and pay your child onto a sports class (please note: for any future bookings you will not need to do this process as this is simply to register your child as a sports programme member).

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Step 2 - Access email with account pin and book class on Connect

Using your email and the pin provided log-onto Connect using the following link to book and pay for sport classes: <https://oriam-online.hw.ac.uk/Connect/>. Please now follow the following instructions:

Click
'advanced
search'

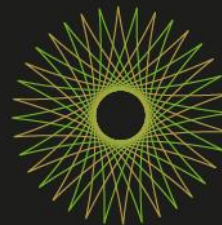
The screenshot shows the 'Book Online' interface. At the top right, there are links for 'Help', 'My Classes', 'Logout', and 'Gymraeg'. Below these is a calendar icon. The main navigation bar includes 'Home', 'Make a Booking', and 'Manage Bookings', along with a search bar. The 'QuickBook' section has a button to 'Book one of these Classes or Activities again'. The 'Upcoming Bookings' section has a button to 'View information about your next Class or Activity bookings'. The 'Search' section has a 'What's on at' dropdown menu with 'Oriam' selected, and buttons for 'Today', 'Tomorrow', and '7 days time'. The 'Advanced Search' section has a dropdown menu highlighted with a red circle and a blue arrow pointing to it from the text 'Click 'advanced search''. Below this is a list of classes:

Class Name	Space	Category
360 Circuit Wed 18:30	Space	Classes Wednesday
Body Combat Wed 12:00	Space	Classes Wednesday
Body Combat Wed 17:00	Space	Classes Wednesday
Body Pump Wed 17:50	Space	Classes Wednesday
Cheerleading Wed 14:00	Space	Sports Union
Cycle Fit Wed 16:15	Space	Classes Wednesday
Dance Wed 14:00	Space	Sports Union

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Book Online



Click 'activity type (all kids classes are labelled 'Sport Prog Course (day)')

Click 'activity'

Input dates:
From: 20/02/17
To: 14/02/17

Click 'search'

Click 'space' (please note the time of the class)

Home Make a Booking Manage Bookings

Search

QuickBook

Book one of these Classes or Activities again

Upcoming Bookings

View information about your next Class or Activity bookings

Advanced Search

What's on at

Oriam

Activity Type

Sport Prog Course Friday

Activity

Baby Ballers 3-5yrs

From

20/02/2017

To

24/02/2017

Preferred Times

Morning Afternoon Evening

Include Days

Mon Tue Wed Thu Fri Sat Sun

Search

Courses

Baby Ballers 3-5yrs Space Sport Prog Course Friday

10:00-10:50am This Course runs from 24th Feb - 31st March inclusive. Paym...

Baby Ballers 3-5yrs Space Sport Prog Course Friday

10:50-11:40 This Course runs from 24th Feb - 31st March inclusive. Payment...

Book Online



Select Slot

Baby Ballers 3-5yrs [Sports Hall 1 Court C]

Mon 20 Feb to Fri 24 Feb
00:00 - 23:59

Click 'book'

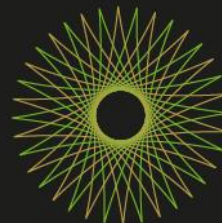
(please ignore the dates listed, all classes run for 6 weeks from w/c 20th Feb - w/c 27th Mar)

Fri 24 Feb, 10:00 (50 mins)	Book 8 spaces remaining
Fri 3 Mar, 10:00 (50 mins)	Book 8 spaces remaining
Fri 17 Mar, 10:00 (50 mins)	Book 8 spaces remaining
Fri 24 Mar, 10:00 (50 mins)	Book 8 spaces remaining
Fri 31 Mar, 10:00 (50 mins)	Book 8 spaces remaining

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Book Online



Home Make a Booking Manage Bookings

Search

Complete Your Booking

Baby Ballers 3-5yrs [Sports Hall 1 Court C]

Fri 24 Feb, 10:00 (50 mins)
£30.00

Comments

10:00-10:50am

This Course runs from 24th Feb - 31st March inclusive.

Payment will book a place on each week of this course.

Do you want to make this booking?

[Add Additional Booking](#) [Book & Checkout](#) [Cancel](#)

Click 'book and checkout'

Please note: If you wish to book your child onto another booking then click on 'add additional booking'. This will save the current booking in your basket to pay for at a later time.

Book Online



Home Make a Booking Manage Bookings [Basket](#)

Search

Basket

Select items to pay for

[Select None](#) [Pay](#)

Total: £30.00

My Items

Select	Description	Amount
<input checked="" type="checkbox"/>	Baby Ballers 3-5yrs Fri 24 Feb, 10:00 (50 mins) Ref: 10063257	£30.00

Click 'pay'

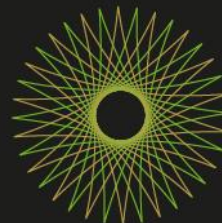
[Select None](#) [Pay](#)

Total: £30.00

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WorldPay
Help FAQs Security

Secure Payment Page

Please review your purchase details, then select a payment method to continue.

Select language English

HERIOT-WATT SERVICES

Description	Baby Ballers 3-5yrs,MID:1042530,BREF:0,24/02/2017
Amount	10:00, £30.00

Select your payment method

MasterCard VISA

Cancel

payments powered by **WorldPay** For help with your payment visit the: [WorldPay Help](#).

Click
Mastercard or
Visa

You have now booked and paid for your child onto an Oriam Sports Class, please also complete step 3 below to provide with all of the information.

Step 3 - provide key information on your child

Unfortunately, our current system won't allow us to gather in key details through the booking and payment process, therefore we require you to fill out an online form so we have important information on your child such as allergies, next of kin etc.

We will email you this form once you have booked and paid for the class.

Once you have done this process once, steps 1 & 3 are not required for any further subsequent bookings onto Oriam's Sports Classes.

Should you have any issues/ queries, please contact Calum Easton on events@oriam.hw.ac.uk or 0131 451 8478.

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